

SOR-RL

Summary of SOR-RL Serious Occurrence Reporting Categories, Subcategories and Types

A. Death

- Suicide
- Violence/homicide
- Accidental
 - Choking
 - Fall
 - Falling object
 - Fire
 - Motor vehicle accident
 - Poisoning (i.e. alcohol etc.)
 - Other
- Known illness or other natural cause
- Unknown cause

B. Serious injury

- Accidental
 - Choking
 - Fall
 - Falling object
 - Fire
 - Motor vehicle accident
 - Poisoning (i.e. alcohol etc.)
 - Other
- Aggressive behaviour
- Self-harm
- Unknown cause
- During a physical restraint, mechanical restraint, or

placement in a secure de-escalation room

- Other

C. Serious illness

- Mental health
- Communicable disease
- Other disease, illness or infection
- Unknown cause

D. Serious individual action

- Suicidal behaviour
 - Attempt
 - A threat that results in placement on suicide watch
- Assault
 - Peer on peer
 - Individual on staff
 - Individual on other
 - Other on individual
- Contraband/safety risk
 - Weapons
 - Narcotics/illegal substances
 - Incendiary device (fire setting)
 - Other items
- Inappropriate/unauthorized use of information technology

- Unusual, unauthorized or suspicious individual absence
 - Escape lawful custody
 - Unlawfully at large (UAL)
 - An individual up to the age of 16 who is missing/absent without permission or under unusual or suspicious circumstances
 - An individual over the age of 16 who is missing/absent without permission or under unusual or suspicious circumstances
- New serious charges
- Relinquishment of care/threat of relinquishment of care
- Other

E. Restrictive intervention

- Physical restraint
- Mechanical restraint
- Secure de-escalation

F. Abuse or mistreatment

- Physical abuse
 - Alleged aggressor
 - Alleged victim
 - Unknown
- Emotional harm
 - Alleged aggressor
 - Alleged victim
 - Unknown
- Neglect
 - Alleged aggressor
 - Alleged victim
 - Unknown
- Exploitation
 - Alleged aggressor

- Alleged victim
- Unknown

- Sexual abuse
 - Alleged aggressor
 - Alleged victim
 - Unknown

G. Error and omission

- Medication error
- Improper detention/commitment
- Improper release
- Breach or potential breach of privacy and/or confidentiality

H. Serious complaint

- Rights-based
 - Privacy-related
 - Rights-related
- Service-related
 - Operational
 - Physical environment (e.g. water quality, noise level)
 - Safety standards (e.g. improper storage of hazardous substances)
- About an individual receiving a service
- Other

I. Disturbance, service disruption, emergency situation or disaster

- Adverse water quality
- Fire
- Flood
- Natural disaster
- Power outage
- Gas leak
- Carbon monoxide

- Abduction
- Infectious outbreak (where public health officials are involved) including parasitic insect bites (lice, bed bugs, etc.)
- Riot
- Stand-off
- Hostage taking
- External threat
- Other